



## **INVESTOR PROTECTION POLICY**

The Company 'Ramsons Projects Limited' a Non-Banking Financial Company (NBFC) incorporated in the year 1994 has always strived towards enhancement and growth of the Investors of the Company.

### **For Investors Services:**

**MUFG Intime India Private Limited (Formerly known as Link Intime India Private Limited)** is the Registrar and Transfer Agent (RTA) of the Company having office at Noble Heights, 1<sup>st</sup> Floor, Plot No. NH 2, LSC, C-1 Block, Near Savitri Market, Janakpuri, New Delhi-110058, endorsed with following functions to perform for the Shareholders of the Company, including but not limited to:

1. Receipt of requests for Transfer, Transmission, Endorsement, Split/ Sub-Division, Consolidation or Issue of Duplicate Securities Certificate;
2. Processing of Request for Transfer/ Transmission of Ownership Rights, Split/ Consolidation of Securities Certificates, Issue of Duplicate Securities Certificate, Change in its and company's records detail of address/ Communication address, Bank details/ Power of Attorney of the Shareholders on request;
3. Receipt of Investor Grievances, Inquiries and Complaints and communicate the same to the Company;
4. Dispatch of Securities Certificates or other documents as may be required to be sent to Shareholder(s) of the Company at times.

### **For Investor Grievances Handling Mechanism:**

In accordance with Regulation 20 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, the Board of the Company has constituted Stakeholders Relationship Committee comprising of following members:

Sl. No.	Name of the Member	Category	Designation
1.	Mr. Verinder Kumar Bathla	Non-Executive/ Independent	Chairman
2.	Mr. Yogesh Kumar Sachdeva	Executive/ Non- Independent	Member
3.	Mr. Jhum Jhum Sarkar	Non-Executive/ Independent	Member

The Committee, *inter alia*, approves transfer and transmission of shares, issuance of duplicate securities certificates. The Committee also looks into the redressal of shareholders/investors complaints and grievances as prescribed under Part D of Schedule II of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015 relating to transfer of shares, non-receipt of Annual Report, non-receipt of declared dividends etc



received directly to the Company or through RTA, SEBI (SCORES), Stock Exchanges, Ministry of Corporate Affairs (MCA), Registrar of Companies (RoC) etc.

The Committee has been delegated with the following responsibilities:

- a. Review the mechanism of redressal of Stakeholders Grievances;
- b. Review the periodic reports submitted by the Registrars and Share Transfer Agents of the Company at quarterly, half yearly and yearly intervals;
- c. Monitor and review the performance and service standards of the Registrar and Share Transfer Agents of the Company and provides continuous guidance to improve the service levels for investors;
- d. Compliance with the Company's Code of Conduct for Prohibition of Insider Trading in pursuance of SEBI (Prohibition of Insider Trading) Regulations, 2015;
- e. Formulation of policies and procedures in line with the statutory guidelines to ensure speedy disposal of various requests received from security holders from time to time;
- f. Periodically report to the Board about serious concerns, if any;
- g. Carry out additional functions as may be required in line with the SEBI (Listing Obligations and Disclosures Requirements) Regulations, 2015 or other regulatory requirements as may be applicable on the Company anytime.

The Committee takes care that all the grievances/ complaints of securities holders are properly considered and timely taken care of.